

Felder Electric Service Questionnaire

1. How did you find Felder Electric? By word of mouth, phonebook, the Internet, etc.?
2. What kind of work or service did we provide for you?
3. When did we work or provide a service for you? (Please provide a date range)
4. Were the products we used satisfactory for your wants and needs? If they were not, which product(s) didn't you care for?
5. On a scale of 1 to 10, 10 being of the highest quality, how would you grade our service?
6. Concerning our work and service, what were you most impressed with? What were you least impressed with?
7. Would you refer Felder Electric to someone you know? Why or why not?
8. Any other comments?